

Bantry Urgent Care Centre

For the people of West Cork and surrounding areas

Information for patients and their families

The Bantry Urgent Care Centre is made up of a **Local Injury Unit** and a **Medical Assessment Unit**. This booklet helps you decide which unit best meets your healthcare needs.



Local Injury Unit

The Local Injury Unit treats adults and children over five years of age with minor injuries such as a suspected broken bone, a sprain, a facial injury or a minor scald or burn. Staff can take x-rays and apply plaster casts and stitches.

You can go yourself to the Local Injury Unit or your GP (doctor) or SouthDoc can refer you. SouthDoc is an out of hours family doctor service for urgent medical needs.

**Open seven days
a week 8am to 8pm**

Medical Assessment Unit

The Medical Assessment Unit treats people who have recent onset of symptoms such as breathlessness, chest pain (suspected heart attack), suspected stroke or blackouts. If you are experiencing any of these symptoms you can come directly to the unit or your GP (doctor) or SouthDoc can refer you to the Hospital 24 hours a day, seven days a week.

**Open Monday to Friday
9am to 4.30pm**

(Outside of these hours patients with medical conditions can still be referred to the hospital 24 hours a day, 7 days a week, by the GP/SouthDoc.)



Bantry Urgent Care Centre
Bantry General Hospital
Bantry, Co Cork
Tel: (027) 50133
Web: www.hse.ie





Local Injury Unit

Bantry General Hospital

Local Injury Unit
Bantry General Hospital
Bantry
Co Cork
Telephone: (027) 50133
www.hse.ie

Open seven days
a week 8am to 8pm

What is a Local Injury Unit?

If you or your child aged five years or over has **minor injuries** such as a suspected broken bone, a sprain, a facial injury, a minor scald or burn, you can be treated at our Local Injury Unit. Our staff can take x-rays and apply plaster casts and stitches. You can go yourself to the Local Injury Unit or your GP (doctor) or SouthDoc can refer you. SouthDoc is an out of hours family doctor service for urgent medical needs.

The Local Injury Unit is open seven days a week 8am to 8pm. If you need medical treatment **outside** of the opening hours, you can seek treatment from:

- SouthDoc 1850 335 999, or
- GP, or
- your nearest Emergency Department.

For minor injuries you may also wait until the Local Injury Unit re-opens the following morning.

What injuries or conditions can be treated at the Local Injury Unit?

We can treat **recent** injuries or conditions.

- ✓ Suspected broken bones to legs (from knees to toes)
- ✓ Suspected broken bones to arms (from collar bone to finger tips)
- ✓ Sprains and strains
- ✓ Minor facial injuries (including oral, dental and nasal injuries)
- ✓ Minor scalds and burns
- ✓ Wounds, bites, cuts, grazes and scalp lacerations (cuts)
- ✓ Boils and small abscesses (a collection of pus causing swelling)
- ✓ Splinters and fish hooks
- ✓ Foreign bodies such as dust, food or sand in eyes, ears or nose
- ✓ Minor head injury (fully conscious patients, who did not experience loss of consciousness or vomit after the head injury).



What injuries or conditions cannot be treated at the Local Injury Unit?

We cannot treat children younger than five years.

There are several injuries and conditions that we **cannot** treat.

- ✗ Injuries following a fall from a height or a road traffic accident
- ✗ Serious head injury
- ✗ Abdominal (stomach) pain
- ✗ Neck or back pain
- ✗ Gynaecological problems (such as period problems)
- ✗ Pregnancy related conditions
- ✗ Pelvis or hip fractures
- ✗ Children aged five years or older with non-use of a limb or a non-traumatic limp (a limp which has not been caused by an injury or an accident).



What should I do if I have life threatening injuries, which are not included in the conditions treated in the Local Injury Unit?

If this happens, you have a number of options. You can:

- go to your nearest Emergency Department (Cork University Hospital, Mercy University Hospital in Cork or Kerry General Hospital),
- call an ambulance (telephone 999 or 112), or
- attend our **Medical Assessment Unit if you think you are having a stroke or a heart attack** or other medical condition (see information on our Medical Assessment Unit on page 6 of this booklet).

Who works at the Local Injury Unit?

The Local Injury Unit is led by a consultant in emergency medicine and staffed by doctors, nurses, radiographers and clerical staff.

How much does it cost to attend the Local Injury Unit?

Patients with full medical cards	Free
Patients with valid GP (doctor) or SouthDoc referral letter	Free
Non-medical card holders	€100

If you have to pay, your health insurer may cover part or all of the charges. Please contact your health insurer for details.

Where can I get further information?

Local Injury Unit
Bantry General Hospital
Telephone: (027) 50133
www.hse.ie





Medical Assessment Unit Bantry General Hospital

Medical Assessment Unit
Bantry General Hospital
Bantry
Co Cork
Telephone: (027) 50133
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Open Monday to Friday
9am to 4.30pm
(Outside of these hours
patients with medical conditions
can still be referred to the
hospital 24 hours a day, 7 days
a week, by the GP/SouthDoc.)



What is a Medical Assessment Unit?

If you are suffering from a recent onset of symptoms such as breathlessness, chest pain (suspected heart attack), suspected stroke or blackouts, you can come directly to the unit or your GP (doctor) or SouthDoc can refer you for urgent assessment and or treatment. SouthDoc is an out of hours family doctor service for urgent medical needs.

The Medical Assessment Unit is open Monday to Friday 9am to 4.30pm.



If necessary, you can go yourself to the unit, or your GP or SouthDoc can refer you directly to Bantry General Hospital, even outside of opening hours (24 hours a day, seven days a week).

If you are coming to the Medical Assessment Unit, please bring your medicines with you.

What medical conditions can be treated at the Medical Assessment Unit?

We can treat patients with the following medical conditions:

- ✓ chest pain (suspected heart attack),
- ✓ suspected stroke,
- ✓ respiratory (breathing) problems,
- ✓ fevers, seizures and headaches, and
- ✓ suspected illnesses such as pneumonia or chest infections.

When the Medical Assessment Unit is closed, your GP or SouthDoc can refer you to Bantry General Hospital with a suspected heart attack, stroke or other medical condition, 24 hours a day, 7 days a week.



What will happen at the Medical Assessment Unit?

At the Medical Assessment Unit a senior doctor will see you within an hour. You may have to have blood tests, x-rays or scans. It could take up to four hours before we have any results.

How much does it cost to attend the Medical Assessment Unit?

Patients with full medical cards	Free
Patients with valid GP (doctor) or SouthDoc referral letter	Free
Non-medical card holders	€100

Where can I get further information?

Medical Assessment Unit
Bantry General Hospital
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Bantry General Hospital – Services Available

Bantry General Hospital is reorganising services to make sure we continue to deliver safe and quality services to our patients. The vast majority (over 90%) of patients currently attending Bantry General Hospital will continue to do so. These changes secure our hospital's future and make sure that it remains a vibrant, busy and modern hospital. We accept patients with all types of medical conditions and provide the following services:

Diagnostics	Medical Services	Day Surgical Services	Women and Children's Services
<p>These are tests that give the doctor more information about your health.</p>	<p>Acute Medicine such as chest infections, loss of consciousness, headaches, weakness and diabetes.</p>	<p>General Surgery such as hernia repairs, gall bladder removal, circumcision, removal of noncancerous lumps.</p>	<p>Gynaecology Day Surgery such as cervical biopsies (removes part of the cervix for study).</p>
<p>Laboratory Medicine Samples of blood or urine that have to be tested in a laboratory.</p>	<p>Respiratory Medicine Services associated with breathing difficulties such as pneumonia, asthma and emphysema.</p>		
<p>Imaging Medicine X-ray, CT scans and ultrasound scans done by the Radiology Department.</p>	<p>Gastroenterology Medicine Digestive system disorders such as gastritis and Crohn's disease (a form of bowel disease).</p>	<p>Plastic Surgery such as bat ears and carpal tunnel release (a surgery to treat pain or weakness in your hand or wrist).</p>	<p>Children's Outpatient Clinics</p>
<p>Endoscopy This is a treatment to study symptoms such as vomiting or bleeding. During an endoscopy a narrow tube with a camera at the end is passed into your stomach, colon or other organ to see inside.</p> <p>We do the following types of endoscopy procedures:</p> <ul style="list-style-type: none"> • upper digestive tract (gastroscopy), • lower intestine (sigmoidoscopy, colonoscopy), and • the urinary system (cystoscopy). 	<p>Cardiac Services Services associated with heart failure, chest pain and irregular heart beats.</p>	<p>Orthopaedic Clinic Here we deal with arthritic conditions, bunions and back and shoulder pain.</p>	
	<p>Rehabilitation Medicine This type of treatment helps you to improve difficulties you may have with walking and talking.</p>		
	<p>Stroke Unit This unit treats patients who have suffered a stroke.</p>		
	<p>Medicine for Older People</p>	<p>Bantry General Hospital will continue to resuscitate, stabilise and transfer critical care patients. Resuscitate means to revive someone when they are unconscious.</p>	
	<p>Palliative Care (end of life care).</p>		
	<p>Dermatology Clinic (skin problems).</p>		
	<p>Multiple Sclerosis Clinic</p>		
<p>Cardiology Services These services carry out tests on a patient's heart. Tests include Stress Tests, Echo scans, Tilt Table Tests and Holter / Blood pressure monitors.</p>	<p>Parkinson's Clinic</p>		